

Public consultation survey:

Improving planned orthopaedic inpatient surgery in north west London

- 1. Which of the following best describes you? (Please tick one option)
- □ Current / recent orthopaedic surgery patient in north west London (within last five years)
- Carer / family member of a patient
 Please tell us which hospital:
- $\hfill\square$ Member of the public
- □ Member of NHS staff
- □ Responding on behalf of an organisation
- 2. Please tell us which organisation:

Where you live

Use your home address if answering as an individual OR your organisation address if answering as a representative of an organisation.

3. Please provide the following information from your postcode:

The first part of your postcode (this may have two to four characters, for example W14, WC1N, NW1):

.....

4. The first number of the second part (for example 1, 0 or 3)

.....

5. Which borough do you live in?

Your views on the current proposal

The consultation document sets out the reasons we believe we need to change the way we organise orthopaedic surgery for people living in north west London. We are proposing that most routine, inpatient surgery should be carried out at a single specialist centre (elective orthopaedic centre) while other types of orthopaedic surgical care (such as outpatient care, surgery for patients with complex needs, urgent orthopaedic surgery) would continue to be provided at the nine hospitals that currently provide orthopaedic surgical care.

After analysis, we have selected Central Middlesex Hospital as the location for the proposed elective orthopaedic centre (the consultation document explains how we selected this



6. To what extent do you agree with the proposal to develop an elective orthopaedic centre for most routine, inpatient orthopaedic surgery in north west London?

Please indicate your level of agreement below, where a score of 1 is strongly disagree and a score of 5 is strongly agree. Please tick ONE option

1	2	3	4	5	Don't	Prefer not
Strongly disagree	Disagree	Neither agree nor disagree	Agree	Agree strongly	know	to say

7. Why do you think this? (You may leave this box empty if you have no other comments)

8. To what extent do you agree with the preferred location of the elective orthopaedic centre at Central Middlesex Hospital?

Please indicate your level of agreement below, where a score of 1 is strongly disagree and a score of 5 is strongly agree. Please tick ONE option

1	2	3	4	5	Don't	Prefer not
Strongly disagree	Disagree	Neither agree nor disagree	Agree	Agree strongly	know	to say

9. Why do you think this? (You may leave this box empty if you have no other comments)



10. Do you think there are any alternative options which should be considered to meet the challenges set out in the consultation document?



The consultation document describes the key challenges as we see them for orthopaedic surgical care in north west London and how we believe the proposal would help tackle these challenges.

11. How well do you think the proposal would help to meet each of the following challenges?

Please indicate your level of agreement to each statement below, where a score of **1** is strongly disagree and a score of **5** is strongly agree.

I believe the proposal for	1	2	3	4	5	Don't	Prefer
orthopaedic surgery could	Strongly disagree	Disagree	Neither agree or disagree	Agree	Agree strongly	know	not to say
Improve clinical outcomes by							
providing most routine inpatient							
surgery in a specialist centre that							
focuses on best practice for this type of care							
Provide the same, high quality service							
wherever patients live in north west							
London							
Reduce waiting times between referral							
and surgery							
Improve efficiency, reducing the cost							
of surgery and providing more surgery							
for the same cost							
Reduce the likelihood of last moment							
cancellations							
Help to join up care across hospitals							
and between hospitals, GPs and							
community-based services, by having							
simpler routes into and out of surgical							
services for example							
Help improve health more generally							
by providing faster, better surgical							
care for everyone who needs it							
Make it easier for patients by offering							
more services and communications							
online							

12. Please let us know why you have given this response (You may leave this box empty if you have no other comments).



13. Thinking about the following challenges, which do you believe are the most important to tackle?

Please put an X in the second column for UP TO THREE from the following list

I believe these challenges are the most important to tackle	Х
Improve clinical outcomes by providing most routine inpatient surgery in a	
specialist centre that focuses on best practice for this type of care	
Provide the same, high quality service wherever patients live in north west	
London	
Reduce waiting times between referral and surgery	
Improve efficiency to reduce the cost of surgery and provide more surgery for	
the same cost	
Reduce the likelihood of last moment cancellations	
Help to join up care across hospitals and between hospitals, GPs and	
community-based services, by having simpler routes into and out of surgical	
services for example	
Help improve health more generally by providing faster, better surgical care for	
everyone who needs it	
Make it easier for patients by offering more services and communications online	

14. Please let us know why you have given this response (You may leave this box empty if you have no other comments).



15. Thinking about a single elective orthopaedic centre at Central Middlesex Hospital (with outpatient appointments at a local hospital or online), please indicate how strongly you agree with each of the following statements.

In my opinion	1	2	3	4	5	Don't	Prefer
	Strongly disagree	Disagree	Neither agree or	Agree	Strongly agree	know	not to
			disagree				say
I would be willing to travel further to							
receive the best orthopaedic							
surgery, with my outpatient							
appointments closer to home							
I would prefer my orthopaedic							
surgery to be at my local hospital							
even if it meant I had to wait longer							
I am concerned about travelling							
further for surgery, but overall I feel							
that patients would benefit from the							
proposed change							
I am concerned that some staff							
would need to move between							
hospitals regularly							
I am concerned that people with							
additional needs (such as those							
with a learning disability or							
dementia) could find it confusing to							
have their inpatient surgery in a							
different, possibly unfamiliar,							
hospital							

16. Please add any additional comments about travel and transport to Central Middlesex Hospital. We are particularly keen to hear suggestions for how travel and transport may be made easier for patients, or the site made more accessible. (You may leave this box empty if you have no other comments).



About you

We are committed to ensuring everyone has the chance to participate fully in the activities and decisions of our organisations. By completing the following section, you will help us to understand who we are reaching and how to better serve everyone in our community. We will cross-reference this information with your answers, to help us understand the views of different groups within our community.

Please tick **ONE** option for each question. All responses are optional and will remain anonymous.

17. Which age group are you in?

- □ 11 15
- □ 16 18
- □ 19 24
- □ 25 34
- □ 35 44
- □ 45 54
- □ 55 64
- □ 65 79
- □ 80+
- □ Prefer not to say

18. Which of the following options best describes how you think of yourself?

- □ Female
- □ Male
- □ Non-binary
- □ In another way
- □ Prefer not to say

19. Is your gender identity the same as the gender you were given at birth?

- □ Yes
- 🗆 No
- Prefer not to say

20. Do you consider yourself to have a disability?

- □ Yes
- 🗆 No
- □ Prefer not to say



21. Please select what best describes your ethnicity

- □ White: Welsh/English/Scottish/Northern Irish/British
- □ White: Irish
- □ White: Gypsy or Irish Traveller
- □ White: Any other White background
- □ Mixed: White and Black Caribbean
- Mixed: White and Black African
- Mixed: White and Asian
- □ Mixed: Any other mixed background
- □ Asian/Asian British: Indian
- Asian/Asian British: Pakistani
- Asian/Asian British: Bangladeshi
- □ Asian/Asian British: Any other Asian background
- Black or Black British: Black Caribbean
- □ Black or Black British: Black African
- Black or Black British: Any other Black background
- Other ethnic background: Chinese
- □ Other ethnic background: Any other ethnic group
- □ Prefer not to say

22. Please indicate which option best describes your religion or belief

- □ No religion
- □ Buddhist
- □ Christian
- □ Hindu
- □ Jewish
- □ Muslim
- □ Sikh
- □ Atheist
- □ Any other religion
- □ Prefer not to say

23. Please indicate the option which best describes your sexual orientation

- □ Heterosexual
- □ Gay
- □ Lesbian
- □ Bisexual
- □ None of the above
- □ Prefer not to say

NHS

Keeping in touch with you

24. It would help us to know how you heard about this consultation

- □ My local hospital website
- □ Another website (please state)
- □ Newspaper
- D Posters in the community
- □ Social media (Facebook/Twitter/Instagram)
- □ Word of mouth
- Don't know / can't remember
- □ Other (please state)

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Please provide your email address if you would like to be kept up to date with the consultation and future development of orthopaedic surgery in north west London

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Please note, **we will not** link your email address to the answers you have given to the consultation questions

You can read our privacy policy by visiting <u>www.nwlondonics.nhs.uk</u>.